

Sutter Solano Medical Center

2015

Our not-for-profit Sutter Health network delivers high-quality services and personalized care in more than 100 Northern California communities.

In Solano County, we provide integrated health care services through Sutter Solano Medical Center, Sutter Medical Foundation and Sutter Solano Cancer Center.

We excel with top-rated health care.

Because our doctors, hospitals and care teams partner together, we consistently rank among top performers in providing quality patient care both nationally and in California.



At Sutter Solano Medical Center:

- We are recognized by The Joint Commission as a Top Performer for heart failure, pneumonia and surgical care.
- We received a Bronze Level award from VHA West Coast Region for accomplishing a composite score of 99 percent or better in two of the four clinical measure sets.



We give back to our communities.

In 2014, Sutter Health provided \$767 million to care for patients who couldn't afford to pay and to support community programs and services. In fact, our hospitals care for more Medi-Cal patients in Northern California than anyone else.

At Sutter Solano Medical Center we are part of a Sacramento Sierra effort that:

- Invested more than \$217 million in charity care and community benefit programs in support of the poor and underserved and to strengthen the broader community.
- Contributed nearly \$22 million in 2014 in community benefit and charity care investments to the underserved in Solano County.
- Makes critical investments in local Federally Qualified Health Centers and other critical community partners in an effort to help increase their capacity to serve the underinsured.

Just as we invest in our communities, our communities invest in us:

- More than \$57,000 in philanthropic gifts supported programs, services and equipment to ensure the highest level of excellence in patient care. This includes funding for patients in need, as well as critical cancer programs and services.



We expand health care access.

As a not-for-profit organization, Sutter Health partners with community clinics and programs that provide access to essential primary health care, food, shelter and social services to those in need.

At Sutter Solano Medical Center:

- Our Transitional Care Program provides a safe place to discharge and connect homeless patients with resources and support.
- Our ED Navigators connect with these patients who seek care in the Emergency Department for non-urgent matters. We are able to provide referrals to treatment and connect patients to primary care appointments and other community resources.

By investing in technologies, we also advance care quality, convenience and service.

At Sutter Solano Medical Center:

- We implemented the electronic medical record to provide physicians and employees with the most powerful information technologies that advance higher quality and safer care.
- We are piloting telepsych services to patients with a variety of conditions, which will reduce wait time for patients and travel time for providers.

We help drive our local economy.

Our hospitals are among the largest employers in many Northern California communities. Since 2000, we invested about \$7.2 billion to build and improve health care facilities. This investment created nearly 200,000 construction jobs.



At Sutter Solano Medical Center we:

- Employ 647 employees, most of whom live in Solano County
- Invested \$50 million in salaries and benefits in 2014
- Began major upgrades throughout the hospital, including replacements to flooring and walls and various beautification projects throughout the facility



We're taking steps to make health care more affordable.

We help hold the line on health care price increases and make our services more affordable by working relentlessly to:

- Eliminate unnecessary tests and treatments
- Improve care coordination
- Help chronically ill patients avoid unnecessary emergency room visits and hospital stays
- Standardize processes and streamline business functions

At Sutter Solano Medical Center:

- Sutter Health's Advanced Illness Management (AIM) program provides care management, care coordination and palliative care support for persons with advancing illness. More than 9,600 people have been enrolled in the Sutter Health program in the past three years, and today we support 2,600 people every day under a model that aligns care and support with the evolving personal goals of the patient. Preliminary estimates show that we reduced hospitalizations by 59 percent over one 90-day period, saving government payers and commercial plans an estimated \$80 million over three years. Total cost of care has also been reduced by 52 percent.
- Our Sutter Care Coordination Program cares for patients with multiple chronic conditions to address their physical and emotional well-being. Inappropriate admissions and readmissions are avoided through proactive care coordination. This Sacramento-Sierra program reduced emergency department visits by 36 percent and hospitalizations by 33 percent.
- Sutter Health's continued dedication to promoting safer birth experiences for moms and their babies resulted in our rate of elective deliveries before 39 weeks dropping to approximately 1 percent across our network. Research shows that many of a child's vital organs, including the brain and lungs, continue developing during the final weeks of pregnancy. By partnering with parents to avoid planned induced labor or C-sections before 39 weeks, we reduce the risk of complications.

Quick Facts about Sutter Health:

- 5,000 doctors and 50,000 employees
- 24 hospitals and five medical foundations
- 34 outpatient surgery centers
- 23 counties served by home health & hospice
- In 2014, \$1.8 million per week on average in charity care
- 600 new programs and services brought to Northern California since 2001
- sutterhealthgivesback.org

Quick Facts about Sutter Solano Medical Center (2014):

- 4,092 inpatient discharges
- 591 births
- 31,000 outpatient visits
- 40,000 Emergency Department visits
- 647 employees
- 299 physicians
- 98 volunteers
- \$21.7 million in community benefit contributions
- suttersolano.org