

Our not-for-profit Sutter Health network delivers high-quality services and personalized care in more than 100 Northern California communities.

In the greater Sacramento region, we provide integrated health care services through Sutter Medical Foundation, Sutter Medical Group and Sutter Independent Physicians.

## We excel with top-rated health care.

Because our doctors, hospitals and care teams partner together, we consistently rank among top performers in providing quality patient care both nationally and in California.



At Sutter Medical Foundation:

- Several of our physicians are recognized locally and nationally for their outstanding, compassionate and quality patient care.
- We received Elite status from the California Association of Physician Groups in its annual Standards of Excellence Survey.



## We give back to our communities.

In 2014, Sutter Health provided \$767 million to care for patients who couldn't afford to pay and to support community programs and services.

At Sutter Medical Foundation we are part of a Sacramento Sierra effort that:

- Invested more than \$217 million in charity care and community benefit programs in support of the poor and underserved and to strengthen the broader community.
- Contributed more than \$37 million in 2014 in community benefit and charity care investments to the underserved in our communities.
- Commits to ensuring patients are connected to the right care, in the right setting, at the right time. We achieve this through our strategic partnerships with Federally Qualified Health Centers and other community organizations throughout our region.

## Just as we invest in our communities, our communities invest in us:

- More than \$235,000 in philanthropic gifts supported programs, services and equipment to ensure the highest level of excellence in patient care. This includes upgrades to our facilities as well as important patient care programs like children's bereavement and diabetes education.



## We expand health care access.

As a not-for-profit organization, Sutter Health partners with community clinics and programs that provide access to essential primary health care, food, shelter and social services to those in need.

At Sutter Medical Foundation:

- We hosted a Mammography Day to provide uninsured women the opportunity to receive free digital mammograms. We were able to screen more than 400 uninsured women.
- In Yuba/Sutter counties, we supported FitQuest, a health, fitness and nutrition program for 5th and 6th grade students and their families.

By investing in technologies, we also advance care quality, convenience and service.

At Sutter Medical Foundation:

- We provide patients with the latest health care technology, including an electronic medical record, which improves quality and safety by creating a single medical record for patients throughout Sutter Health.
- Sutter patients can visit My Health Online, a confidential and secure tool allowing patients to access medical records, view test results, message physician offices, request prescription renewals, and receive appointment reminders.
- Our imaging centers located throughout the greater Sacramento area offer the latest and most advanced technology for diagnostic exams, minimally invasive alternatives to surgery

## We help drive our local economy.

Our hospitals are among the largest employers in many Northern California communities. Since 2000, we invested about \$7.2 billion to build and improve health care facilities. This investment created nearly 200,000 construction jobs.



At Sutter Medical Foundation we:

- Invested \$199 million in benefits and salaries in 2014
- Partner with more than 1,200 aligned physicians who live and work in communities across the Sacramento and Foothill regions



## We're taking steps to make health care more affordable.

We help hold the line on health care price increases and make our services more affordable by working relentlessly to:

- Eliminate unnecessary tests and treatments
- Improve care coordination
- Help chronically ill patients avoid unnecessary emergency room visits and hospital stays
- Standardize processes and streamline business functions

At Sutter Medical Foundation:

- Sutter Health's Advanced Illness Management (AIM) program provides care management, care coordination and palliative care support for persons with advancing illness. More than 9,600 people have been enrolled in the Sutter Health program in the past three years, and today we support 2,600 people every day under a model that aligns care and support with the evolving personal goals of the patient. Preliminary estimates show that we reduced hospitalizations by 59 percent over one 90-day period, saving government payers and commercial plans an estimated \$80 million over three years. Total cost of care has also been reduced by 52 percent.
- Our Sutter Care Coordination Program cares for patients with multiple chronic conditions to address their physical and emotional well-being. Inappropriate admissions and readmissions are avoided through proactive care coordination. This Sacramento Sierra program reduced emergency department visits by 36 percent and hospitalizations by 33 percent.
- Sutter Health's continued dedication to promoting safer birth experiences for moms and their babies resulted in our rate of elective deliveries before 39 weeks dropping to approximately 1 percent across our network. Research shows that many of a child's vital organs, including the brain and lungs, continue developing during the final weeks of pregnancy. By partnering with parents to avoid planned induced labor or C-sections before 39 weeks, we reduce the risk of complications.

## Quick Facts about Sutter Health:

- 5,000 doctors and 50,000 employees
- 24 hospitals and five medical foundations
- 34 outpatient surgery centers
- 23 counties served by home health & hospice
- In 2014, \$1.8 million per week on average in charity care
- 600 new programs and services brought to Northern California since 2001
- [sutterhealthgivesback.org](http://sutterhealthgivesback.org)

## Quick Facts about Sutter Medical Foundation (2014)

- 84 Care Centers
- 3.9 million patient visits
- Aligned Physicians
  - Sutter Medical and Sutter North Medical Groups – 700
  - Sutter Independent Physicians - 550
- 3,309 employees
- \$37 million in community benefit contributions
- Physicians and staff donate hundreds of hours each year to community service
- [suttermedicalfoundation.org](http://suttermedicalfoundation.org)