

Sutter Medical Center, Sacramento

2015

Our not-for-profit Sutter Health network delivers high-quality services and personalized care in more than 100 Northern California communities.

In Sacramento, we provide integrated health care services through Sutter Medical Center, Sacramento, Sutter Medical Foundation and Sutter Center for Psychiatry.

We excel with top-rated health care.

Because our doctors, hospitals and care teams partner together, we consistently rank among top performers in providing quality patient care both nationally and in California. At Sutter Medical Center:

- We are named a Top 100 Hospital for the third year in a row by Truven Health Analytics. In addition, Truven named us one of the 50 Top Cardiovascular Hospitals in the United States.
- Our Comprehensive Epilepsy Center is designated as a Level 4 Center by the National Association of Epilepsy Centers.
- We are recognized as one of the best hospitals in California for by U.S. News & World Report, based on reputation, mortality, patient safety, nurse staffing and technology. We earned “high performer” recognition in four specialties – cancer, gynecology, neurology/neurosurgery, and orthopedics.



We give back to our communities.

In 2014, Sutter Health provided \$767 million to care for patients who couldn't afford to pay and to support community programs and services. In fact, our hospitals care for more Medi-Cal patients in Northern California than anyone else.

At Sutter Medical Center, Sacramento we are part of a Sacramento Sierra effort that:

- Invested more than \$217 million in charity care and community benefit programs in support of the poor and underserved and to strengthen the broader community.
- Partners with WellSpace Health, a local Federally Qualified Health Center, to provide case management services for underserved patients who access the Emergency Department for non-urgent needs. Our program connects patients with community resources like housing, primary care, mental and behavioral health treatment, transportation and substance abuse treatment.

Just as we invest in our communities, our communities invest in us:

More than \$5.3 million in philanthropic gifts has supported programs, services and equipment to ensure the highest level of excellence in patient care. This includes upgrades to our facilities, research, and patient care programs.



We expand health care access.

As a not-for-profit organization, Sutter Health partners with community clinics and programs that provide access to essential primary health care, food, shelter and social services to those in need.

At Sutter Medical Center, Sacramento:

- Our ED Navigators connected with nearly 350 patients, providing them with referrals to insurance, medical, income, housing and other services for patients who seek care in the Emergency Department for non-urgent matters.
- Our Interim Care Program provides a respite care shelter for homeless patients who have been discharged from the hospital and need a place to heal. These patients receive vital medical and community resources during their time in the program.

By investing in technologies, we also advance care quality, convenience and service.

At Sutter Medical Center, Sacramento we:

- constructed the most comprehensive, advanced medical campus under essentially one roof at our midtown Sacramento location.
- implemented the electronic medical record to provide physicians and employees with the most powerful information technologies that advance higher quality and safer care.

We help drive our local economy.

Our hospitals are among the largest employers in many Northern California communities. Since 2000, we invested about \$7.2 billion to build and improve health care facilities. This investment created nearly 200,000 construction jobs.



At Sutter Medical Center, Sacramento, we:

- Invested more than \$800 million in constructing the most comprehensive medical campus in the region. All services at Sutter Memorial Hospital were transferred to our midtown campus in August 2015.
- Constructed the new, 10-story Anderson Lucchetti Women's and Children's Center, which offers all pediatric patients, families and mothers-to-be private suites and the best views of the Sacramento skyline and foothills.
- Completely renovated and updated Sutter General Hospital, transforming it into the Ose Adams Medical Pavilion, which is connected seamlessly to the new Women's & Children's Center by a three-story spanning structure.
- Linked outpatient services and specialty physicians to the hospital by building pedestrian bridges that connect on the second floors throughout the campus.



We're taking steps to make health care more affordable.

We help hold the line on health care price increases and make our services more affordable by working relentlessly to:

- Eliminate unnecessary tests and treatments
- Improve care coordination
- Help chronically ill patients avoid unnecessary emergency room visits and hospital stays
- Standardize processes and streamline business functions

At Sutter Medical Center, Sacramento:

- Sutter Health's Advanced Illness Management (AIM) program provides care management, care coordination and palliative care support for persons with advancing illness. More than 9,600 people have been enrollment in the Sutter Health program in the past three years, and today we support 2,600 people every day under a model that aligns care and support with the evolving personal goals of the patient. Preliminary estimates show that we reduced hospitalizations by 59 percent over one 90-day period, saving government payers and commercial plans an estimated \$80 million over three years. Total cost of care has also been reduced by 52 percent.
- Our Sutter Care Coordination Program cares for patients with multiple chronic conditions to address their physical and emotional well-being. Inappropriate admissions and readmissions are avoided through proactive care coordination. This Sacramento Sierra program reduced emergency department visits by 36 percent and hospitalizations by 33 percent.

Quick Facts about Sutter Health:

- 5,000 doctors and 50,000 employees
- 24 hospitals and five medical foundations
- 34 outpatient surgery centers
- 23 counties served by home health & hospice
- In 2014, \$1.8 million per week on average in charity care
- 600 new programs and services brought to Northern California since 2001
- sutterhealthgivesback.org

Quick Facts about Sutter Medical Center, Sacramento (2014):

- 33,088 patient discharges
- 5,451 births
- 100,604 outpatient visits
- 92,975 Emergency Department visits
- 3,549 employees
- 634 physicians
- 521 volunteers
- \$111 million in community benefit contributions

Quick Facts about Sutter Center for Psychiatry (2014)

- 73 acute beds
- 3,198 patient discharges
- 12,000 outpatient visits
- 241 employees
- 15 physicians
- suttermedicalcenter.org