

Sutter Amador Hospital

2015

Our not-for-profit Sutter Health network delivers high-quality services and personalized care in more than 100 Northern California communities.

In Amador County, we provide integrated health care services through Sutter Amador Hospital and Sutter Medical Foundation.

We excel with top-rated health care.

Because our doctors, hospitals and care teams partner together, we consistently rank among top performers in providing quality patient care both nationally and in California.



At Sutter Amador Hospital:

- We are certified as a primary stroke center by The Joint Commission.
- We were voted Best Health Care Facility in the Calaveras Enterprise's Best of the Mother Lode readers choice survey. In addition, we were named Best Medical Center in Calaveras, Amador and Tuolumne counties.



We give back to our communities.

In 2014, Sutter Health provided \$767 million to care for patients who couldn't afford to pay and to support community programs and services. In fact, our hospitals care for more Medi-Cal patients in Northern California than anyone else.

At Sutter Amador Hospital we are part of a Sacramento Sierra effort that:

- Invested more than \$217 million in charity care and community benefit programs in support of the poor and underserved and to strengthen the broader community.
- Supports various organizations and efforts throughout Amador County, including Amador Rides, Amador STARS, the Amador-Tuolumne Community Action Agency, Hospice of Amador & Calaveras, Amador County Respite Program, Interfaith Council of Amador, Operation Care and The Arc of Amador and Calaveras.
- Makes critical investments in local Federally Qualified Health Centers and other critical community partners in an effort to help increase their capacity to serve the underinsured.

Just as we invest in our communities, our communities invest in us:

- More than \$215,000 in philanthropic gifts supported programs, services and equipment to ensure the highest level of excellence in patient care. This includes upgrades to intensive care, pediatrics and women's health, among others.



We expand health care access.

As a not-for-profit organization, Sutter Health partners with community clinics and programs that provide access to essential primary health care, food, shelter and social services to those in need.

At Sutter Amador Hospital we:

- Invested in Amador Lifeline, a community program that helps seniors and others with disabilities, chronic illnesses, who are in rehabilitation or on hospice live independently in their homes. Our investment is being used to upgrade communicator equipment that is used in clients' homes.
- Helped launch the Amador Rides transportation service to get our elderly, isolated and underserved residents to their healthcare appointments.

By investing in technologies, we also advance care quality, convenience and service.

At Sutter Amador Hospital we:

- Implemented the electronic medical record to provide physicians and employees with the most powerful information technologies that advance higher quality and safer care.
- Enhanced our diagnostic imaging and ED ultrasound units, as well as our mammography module to give Sutter Amador a complete arsenal in diagnosing breast cancer.
- Installed an ICU cardio monitoring system that helps monitor our most vulnerable patients around the clock.

We help drive our local economy.

Our hospitals are among the largest employers in many Northern California communities. Since 2000, we invested about \$7.2 billion to build and improve health care facilities. This investment created nearly 200,000 construction jobs.



At Sutter Amador Hospital we:

- Invested \$26 million in benefits and salaries in 2014.
- Employ 387 employees, many of whom reside in Amador County.
- Will introduce a new \$1.2 million cancer infusion therapy center that will allow cancer patients to receive care near their homes.



We're taking steps to make health care more affordable.

We help hold the line on health care price increases and make our services more affordable by working relentlessly to:

- Eliminate unnecessary tests and treatments
- Improve care coordination
- Help chronically ill patients avoid unnecessary emergency room visits and hospital stays
- Standardize processes and streamline business functions

At Sutter Amador Hospital:

- Sutter Health's Advanced Illness Management (AIM) program provides care management, care coordination and palliative care support for persons with advancing illness. More than 9,600 people have been enrolled in the Sutter Health program in the past three years, and today we support 2,600 people every day under a model that aligns care and support with the evolving personal goals of the patient. Preliminary estimates show that we reduced hospitalizations by 59 percent over one 90-day period, saving government payers and commercial plans an estimated \$80 million over three years. Total cost of care has also been reduced by 52 percent.
- Our Sutter Care Coordination Program cares for patients with multiple chronic conditions to address their physical and emotional well-being. Inappropriate admissions and readmissions are avoided through proactive care coordination. This Sacramento-Sierra program reduced emergency department visits by 36 percent and hospitalizations by 33 percent.
- Sutter Health's continued dedication to promoting safer birth experiences for moms and their babies resulted in our rate of elective deliveries before 39 weeks dropping to approximately 1 percent across our network. Research shows that many of a child's vital organs, including the brain and lungs, continue developing during the final weeks of pregnancy. By partnering with parents to avoid planned induced labor or C-sections before 39 weeks, we reduce the risk of complications.

Quick Facts about Sutter Health:

- 5,000 doctors and 50,000 employees
- 24 hospitals and five medical foundations
- 34 outpatient surgery centers
- 23 counties served by home health & hospice
- In 2014, \$1.8 million per week on average in charity care
- 600 new programs and services brought to Northern California since 2001
- sutterhealthgivesback.org

Quick Facts about Sutter Amador Hospital (2014):

- 2,460 patient discharges
- 318 births
- 24,000 outpatient visits
- 21,000 Emergency Department visits
- 387 employees
- 48 physicians
- 92 volunteers
- \$14.4 million in community benefit contributions
- sutteramador.org