

# Sutter Auburn Faith Hospital

2015

Our not-for-profit Sutter Health network delivers high-quality services and personalized care in more than 100 Northern California communities.

In Auburn, we provide integrated health care services through Sutter Auburn Faith Hospital and Sutter Medical Foundation.

## We excel with top-rated health care.

Because our doctors, hospitals and care teams partner together, we consistently rank among top performers in providing quality patient care both nationally and in California.

At Sutter Auburn Faith Hospital:

- We are recognized by The Joint Commission as a Top Performer for pneumonia and surgical care.
- We are recognized by Healthgrades as one of America's 100 Best Hospitals for Critical Care and Stroke Care. These designations place Sutter Auburn Faith Hospital among the top 2 percent of all hospitals for both services.



## We give back to our communities.

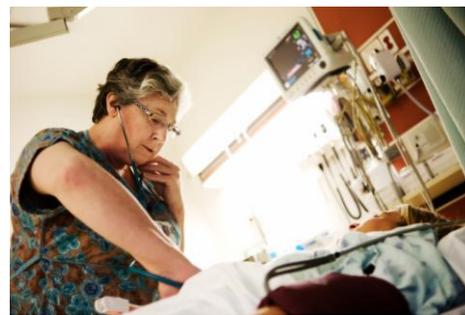
In 2014, Sutter Health provided \$767 million to care for patients who couldn't afford to pay and to support community programs and services. In fact, our hospitals care for more Medi-Cal patients in Northern California than anyone else.

At Sutter Auburn Faith Hospital we are part of a Sacramento Sierra effort that:

- Invested more than \$217 million in charity care and community benefit programs in support of the poor and underserved and to strengthen the broader community.
- Contributed nearly \$9 million in 2014 in community benefit and charity care investments to the underserved in Placer County.
- Makes critical investments in local Federally Qualified Health Centers and other critical community partners in an effort to help increase their capacity to serve the underinsured.

### Just as we invest in our communities, our communities invest in us:

- More than \$425,000 in philanthropic gifts supported programs, services and equipment to ensure the highest level of excellences in patient care. This includes upgrades to our emergency department, state-of-the-art equipment, training and education for nurses and patient care programs such as music therapy.



## We expand health care access.

As a not-for-profit organization, Sutter Health partners with community clinics and programs that provide access to essential primary health care, food, shelter and social services to those in need.

At Sutter Auburn Faith Hospital:

- We partner with The Gathering Inn to provide respite care for homeless patients who have been discharged from the hospital and need a place to safely heal through our Interim Care Program.
- We invest in Health Express, which provides nearly 9,000 rides each year to Placer County's most vulnerable populations for medical appointments.

By investing in technologies, we also advance care quality, convenience and service.

At Sutter Auburn Faith Hospital we:

- Implemented an electronic medical record to provide physicians and employees with the most powerful information technologies that advance higher quality and safer care.
- Purchased a 3D mammography machine, which captures hundreds of images of the breast rather than the traditional four images provided by a digital mammogram with a similar radiation dose.

## We help drive our local economy.

Our hospitals are among the largest employers in many Northern California communities. Since 2000, we invested about \$7.2 billion to build and improve health care facilities. This investment created nearly 200,000 construction jobs.



At Sutter Auburn Faith Hospital we:

- Employ 626 people, many of whom live in Placer County
- Invested \$44 million in benefits and salaries in 2014



## We're taking steps to make health care more affordable.

We help hold the line on health care price increases and make our services more affordable by working relentlessly to:

- Eliminate unnecessary tests and treatments
- Improve care coordination
- Help chronically ill patients avoid unnecessary emergency room visits and hospital stays
- Standardize processes and streamline business functions

At Sutter Auburn Faith Hospital:

- Sutter Health's Advanced Illness Management (AIM) program provides care management, care coordination and palliative care support for persons with advancing illness. More than 9,600 people have enrolled in the Sutter Health program in the past three years, and today we support 2,600 people every day under a model that aligns care and support with the evolving personal goals of the patient. Preliminary estimates show that we reduced hospitalizations by 59 percent over one 90-day period, saving government payers and commercial plans an estimated \$80 million over three years. Total cost of care has also been reduced by 52 percent.
- Our Sutter Care Coordination Program cares for patients with multiple chronic conditions to address their physical and emotional well-being. Inappropriate admissions and readmissions are avoided through proactive care coordination. This Sacramento Sierra program reduced emergency department visits by 36 percent and hospitalizations by 33 percent.

## Quick Facts about Sutter Health:

- 5,000 doctors and 50,000 employees
- 24 hospitals and five medical foundations
- 34 outpatient surgery centers
- 23 counties served by home health & hospice
- In 2014, \$1.8 million per week on average in charity care
- 600 new programs and services brought to Northern California since 2001
- [sutterhealthgivesback.org](http://sutterhealthgivesback.org)

## Quick Facts about Sutter Auburn Faith (2014):

- 3,354 patient discharges
- 43,305 outpatient deliveries
- 26,707 Emergency Department visits
- 626 employees
- 112 physicians
- 60 active volunteers
- \$9 million in community benefit contributions
- [sutterauburnfaith.org](http://sutterauburnfaith.org)